Manufacturer’s Limited 1-Year Warranty

Heartland Trailer Manufacturing and Sales, Inc. (“Heartland”) warrants to the original purchaser that its trailers will be free from defects in materials and workmanship under normal intended use for a period of one (1) year from the original retail purchase date.

This limited warranty applies to defects determined by Heartland to be covered under the warranty. Heartland’s obligation is limited, at its discretion, to the repair or replacement of covered defective parts or workmanship. Any warranty work must receive prior written authorization from Heartland. Unauthorized repairs, labor, or other expenses will not be reimbursed.

Warranty Claims: The original purchaser must contact the selling dealer to initiate a warranty claim. The selling dealer will coordinate with Heartland regarding documentation, inspection, approval, and any authorized repairs. Component warranties provided by third-party manufacturers are handled under those manufacturers’ separate warranty terms.

Exclusions from This One-Year Warranty

- Damage resulting from accidents, misuse, abuse, negligence, overloading, or improper application.
- Trailers or equipment that have been modified, altered, or repaired without Heartland’s prior authorization.
- Failure to perform routine maintenance or damage caused by improper maintenance.
- Normal wear and tear and items requiring replacement through ordinary use.
- Paint or powder coat finish, including cosmetic deterioration, chips, scratches, fading, or corrosion.
- Wood flooring, including normal wear, deterioration, or damage.
- Electrical components, wiring, lights, and related electrical issues.
- Axles and other components covered by separate manufacturer warranties.

This warranty does not cover loss of use, downtime, transportation expenses, lost revenue, or other incidental or consequential losses to the extent permitted by applicable law.

Warranty claims are subject to review and approval by Heartland. Please retain your purchase documentation and trailer identification information.